

# CMP ALARM MONITORING & RESPONSE



**ALARM IS TRIGGERED IN A HOME OR BUSINESS**

**NORMAL RESPONSE**

**CMP RAPID RESPONSE PROGRAM**

*SIMULTANEOUS ALERT*



San Marino Security Dispatch Center receives alarm alert



CMP patrol receives a simultaneous alarm alert; CMP enroute

S.M.S. Dispatchers attempt to notify Client and Client Contact List OR



If Burglary-in-Progress alarm alert



Client responds, **FALSE ALARM:** S.M.S. Dispatch cancels the alarm

Cancel acknowledged

Dispatch is unable to reach Client or receive confirmation of false alarm



S.M.S. Dispatch notifies law enforcement and/or CMP dispatch



Law enforcement/ CMP patrol enroute to investigate alarm alert



**PROPERTY IS SECURE**



CMP patrol enroute if Client cannot be reached and/or if it is a Burglary-in-Progress alarm